**Read Before Sending to us.**

* Fill Up Pre-templet Form signed it & Send to uilmarketing@ublinsurers.com from Your Official Email.
* Insurable Assets' owner Ship must be in your Name - Otherwise Insurance rules / Ordinance not allowed for the claim Payment to Insurance Company.
* while sending this Pre-templet Forms, attached all CNIC of Dependences and Assets Clear Pics for the registration. As required Above.
* A Separate Insurance Card will issue with the same information which you have input on this Template.
* If you want to Update this Form you can but update of particular will changed after 30 days cycle between update you are not allowed to take claim on new particulars.

Note: Help Line # 111-845-111

Read before sending this templet

Must Read FAQs and product brochures before subscribed

**"Claim Forms & Process"**

Intimate Claim to Given Email ID or given telephone numbers: -

Need to Fill Claim Forms according to the requirement

Health- In-patient

Motor Claim Form Page 1 & 2.

Mobile Claim.

Misc. Optics Claim.

Personnel Accident.

All claim forms are available on the Web Site of UBL Insurers

**Claim Process:** Bike / Mobile / Optics

111-845-111 for telephonic guidance

Intimation to be made

Through Email uilmarketing@ublinsurers.com

Through UAN # 111-845-111

Survey to be appointed

Theft Roznamcha / Police Report / CPLC report / FIR in Bike Case

Accidental Death. FIR / Death Certificate / Deceased family Three Certificate & secession certificate of Court etc.

Claim settlement made within 30 days

**Claim Process:** Health Claims

Omni Agent to Reach Corporate Desk at Hospital along with CNIC. Or Patient CNIC

Health Card / Health E-card

Doctor Advice for the procedures

Helpline

021-111-266-639 (Health Econnex)

Mobile Application Named: Health Econnex Customer

**Terms & Conditions: -**

During the Year - Product Subscription Cannot be cancelled, if any claim paid by Insurer.

UBL & Insurers have All right Reserved to Reject Claim, if Moral hazard if found against Claims

Insurers & UBL have all right reserve to change product anytime, during Subscription As well

Age eligibility is till 65 years.

Claim will be paid in Pakistan in Pak rupees.

Geographical limit to Pakistan.

Premium must be deducted every month.

policy can only be cancelled after month if no claim arises.

Each claim will be paid after 30 days.

Bike and car theft claim will only be settling after the submission of PFIR (Police Final Investigation Report).

Accidental Death. FIR / Death Certificate / Deceased family Three Certificate & secession certificate of Court etc.

**FAQs**

**Is this mandatory for an Omni Agent to subscribe the insurance package?**

The subscription of these products is not mandatory, these products are launched based on UBL Omni Agent suggestions/feedback.

**If I opt any plan in current month and withdraw the same in next month, will I be eligible for the benefits throughout the year?**

No, Omni Agent can only unsubscribed if he/she has not launched any claim on the subscription. Omni Agent who have not launch any claim can unsubscribed the insurance packages. The time for un-subscription are 30 days.

**How to subscribe the insurance package?**

Visit U-Connect and subscribe any one package or you can opt both the packages at the same time.

**How to Pay the Premium?**

UBL HR Payroll Department will deduct the premium in monthly payroll activity, based on the requests submitted on Uconnect.

**When can I subscribe and what is the period of eligibility of claim?**

Subscriptions are open throughout the month on UConnect. Eligibility for any claim or benefit will be after first premium deduction through your salary i.e. disbursement day of salary at UBL.

**What is Insurance particular form?**

Insurance Particular forms consist the fields which are mandatory for an Omni Agent to be filled by themselves, insurers team will use this data and issue Insurer Top Card or E-card. Forms are available at https://ublinsurers.com/

**What is Insurer Card or Ecard?**

Insurers Card or Insurer E-card is equal as Insurance Policy consists all insured assets which you have opted in Insurance particular form.

**If I want to update my insurance particular during the policy period what is the process?**

Download same particular forms from UBL Insurer Web Site https://ublinsurers.com/ and submit updated form through your Official Email ID to uilmarketing@ublinsurers.com

**What is the TAT to update my revised particulars in insurance Card or E-card?**

Duration to update the particulars is 30 days, during update of insurance particulars you are not allowed to take claim on previous or updated assets.

**How do I get claim of payments?**

"Health Claim Process is as same as your UBL Medical Policy, Health Card valid for approved panel hospitals, Reimbursement for non-panel hospitals are also available.

Rest all claims will be paid to your name through cross cheque."

**What is the Benefit of these insurance products?**

These insurance products are not available in the Insurance market as a insurance basket which covers all areas of risk. Product details are also attached for your review.

**Is there any help Desk to deal with General Insurance queries or is there any help line for the further discussion?**

Yes , we have the Insurance Desk at UBL Premises:

Insurance Help Desk: -

Insurers Karachi: - 111-845-111 Extension: - 3023

Karachi Bank Insurance Desk: - 111-845-111 Extension # 3027

Islamabad Bank Insurance Desk: - 021990335730

Lahore Bank Insurance Desk: - 0332-7844435 / 0324-4761698 # 021990333312

Only Health Inquires at the time of Claim: - Health E-Connex 021-111-266-639.